

Beauty, Massage & Complimentary Therapies iPamper

T&C's

A 50% non-refundable deposit per person is required to book spa/pamper days, or pamper parties. If a minimum of 24 hours cancellation notice is given, this deposit can be transferred to another date.

A 50% deposit non-refundable deposit per person is required to book for afternoon tea or light lunch. If a minimum of 48 hours cancellation notice is given, this deposit can be transferred to another date.

We ask that all guests arrive 15-30mins before their treatment start time to sign in at reception and fill out a treatment record card.

50% of treatment costs will be charged for failure to notify us 24 hours in advance of cancellation or change in appointment days and times.

Please notify us of any medical conditions, allergies to food such as nuts or fish and products ingredients e.g. essential oils.

Use of the spa facilities is not allowed for under 16's.

The cost of a guest pass to use the club facilities (if not included in your package) is £10.00 per person per day, payable in advance through iPamper or direct to the club at Reception on the day.

Please note fitness classes are subject to availability on the day and cannot be booked in advance by non-members of the Club. Classes generally get fully booked but cancellations on the day can occur.

Please note the use of the pool is restricted when in use for swim school lessons and Aqua classes. Please refer to the club pool timetable.

Please don't forget to bring your own towels, flip flops, padlocks for the lockers and swimming costumes.

For any other information or requests please do not hesitate to contact us.

07788 130068

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www.ipamper.me.uk